## PLANS FEATURES COMPARISON



Included

Available

Unavailable

communications				8
FEATURES	Common Use	STANDARD	Advanced Upgrade	Advanced Reports
All include one main number and 24/7/365 support	\$19.99	\$34.99	\$9.99	\$60*
Unlimited Inbound and Outbound - US & Canada**	0	<b>Ø</b>	<b>O</b>	8
Multi-Level Auto Attendant	0	<b>O</b>	<b>O</b>	8
Caller ID - Name and Number Delivery	<b>O</b>	<b>②</b>	<b>O</b>	8
Ring Groups and Call Queues	<b>O</b>	<b>②</b>	<b>O</b>	8
Hold Music Playlists - Company & Individual	<b>O</b>	<b>②</b>	<b>O</b>	8
Time Frame based Answer Rules	<b>O</b>	<b>Ø</b>	<b>O</b>	8
Manual Call Recording	<b>O</b>	<b>②</b>	<b>O</b>	8
Online Call History and Scheduled Reports	<b>O</b>	<b>Ø</b>	<b>O</b>	8
SPAM call screening (main number)	<b>O</b>	<b>Ø</b>	<b>O</b>	8
Call Waiting	<b>O</b>	<b>Ø</b>	<b>O</b>	8
Direct Phone Number for Extension (DID)	8	<b>Ø</b>	<b>O</b>	8
Web Portal Access	8	<b>Ø</b>	<b>O</b>	<b>②</b>
Voicemail	8	<b>Ø</b>	<b>Ø</b>	8
Plug-ins for Outlok and Web Browsers	8	<b>Ø</b>	<b>O</b>	8
Web Attendant Console	8	<b>Ø</b>	<b>Ø</b>	8
Caller ID - Inbound Name (Main #)	8	<b>Ø</b>	<b>O</b>	8
E-Fax - Email to Fax	8	<b>Ø</b>	<b>Ø</b>	8
Voicemail-to-email	8	<b>Ø</b>	<b>Ø</b>	8
Mobile App	8	<b>Ø</b>	<b>Ø</b>	8
Audio Conference Bridge	8	<b>Ø</b>	<b>Ø</b>	8
Additional Phones on Same Extension	8	<b>Ø</b>	<b>Ø</b>	8
Call Screening on Direct Dial Number	8	0	0	8
SMS / MMS	8	0	<b>Ø</b>	8
Voicemail Transcription	8	0	<b>Ø</b>	8
Automatic Call Recording	8	0	<b>Ø</b>	8
Wall Boards and Adanced Reporting	8	8	8	<b>②</b>
Email Reports - Daily, Weekly, Monthly	8	8	8	<b>②</b>
F-FAX - FAX Portal	0	0	•	8
* Based on 3 year term. ** Acceptable Use Policy Applies.				