







# Phone Plan Features Comparison

Features						
Mobile App	✓	✓	✓	✓	✓	✓
Voicemail-to-email	✓	✓	✓	✓	✓	✓
Voicemail-to-text	✓	✓	✓	✓	✓	✓
SMS Messaging	✓	✓	✓	✓	✓	✓
Caller ID Inbound	✓	✓	✓	✓	✓	✓
Caller ID Outbound	✓	✓	✓	✓	✓	✓
Call Waiting	✓	✓	✓	✓	✓	✓
SMS Messaging	✓	✓	✓	✓	✓	✓
Multi-Level Auto Attendant	✓	✓	✓	✓	✓	✓
Web Portal User Access	✓	✓	✓	✓	✓	✓
Web Portal Manager Access	✓	✓	✓	✓	✓	✓
Audio Conference Bridge	✓	✓	✓	✓	✓	✓
HD Voice	✓	✓	✓	✓	✓	✓
3 <sup>rd</sup> Party Integration	✓	✓	✓	✓	✓	✓
Fax Portal	✓	✓	✓	✓	✓	✓
Call Log Reports	✓	✓	✓	✓	✓	✓
Hold Music	✓	✓	✓	✓	✓	✓
Local 24/7 Support	✓	✗	✗	✗	✗	✗
Automatic Call Recording	✓	✗	✗	✗	✓	✗
Manual Call Recording	✓	✗	✗	✗	✓	✗